



2014 GROUP TICKETS INFO



Frequently Asked Questions

How will I pick up/receive the tickets?

Tickets can be mailed to you with advance notice of the game, or we can leave the tickets at Will Call for you to pick up on your game day.

Where is Will Call located?

The main Will Call windows are located on Edgar Martinez Drive South, on the south side of the ballpark, across from our parking garage. Will call opens two hours prior to game time. You are welcome to leave tickets at Will Call for your guests to pick up when they arrive at the ballpark. Photo ID is required to pick up tickets.

If we don't use all of our group tickets can we get a refund?

Once tickets have been purchased in full we do not refund money. Tickets can be exchanged at least 24 hours prior to the game being played. Any unused tickets after the game has been played cannot be exchange for a future game and money is not refunded.

If I need additional tickets can I get them at the discounted price?

Additional tickets can be purchased at the discounted rate up to 2 weeks prior to the game. Within that window, additional tickets can be purchased but at the single game rate.

Is food and beverage provided with my group ticket purchase?

No, we do not provide food with your order but we can provide gift cards or set up a pregame BBQ for your group.

Will my group's name be on the scoreboard?

If you purchase 20 or more tickets, your group will receive a special Scoreboard welcome after the 4th inning.

How can I throw out a first pitch?

First pitches are awarded to those groups who purchase a minimum of 600 tickets. These are filled on a first come first serve basis and are subject to availability.

Where can I drop off disabled guests?

Vehicles displaying state-issued disabled parking permits will be allowed to drop-off and pick-up passengers on the east side of First Avenue from north of the Metro bus zone to Royal Brougham. This is a no parking zone. Drivers must stay with the vehicle; unattended vehicles may be ticketed and towed away. Please limit your use of this zone to less than 5 minutes so that it remains available to others.

Is there place we can be dropped off and picked up?

We do not offer an area where bus loads can be dropped off or picked up. You are able to purchase a bus parking pass on our plaza in order to drop off and pick up close to the stadium.

Is there bus parking available at the stadium?

We do have Bus Parking. It is located on the South side of the stadium on Occidental Ave. The cost is \$60 per bus.

Are bags and coolers allowed in the stadium?

Guests may bring in bags that do not exceed 16"x16"x 8 and they must be stored under your seat. All bags are subject to search upon entry. (see Food and/or Bottles, Cans & Outside Beverages). Prohibited items will not be permitted inside the ballpark including hard-sided coolers.





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What time does batting practice start?

The Mariners hit 2 hours and 35 minutes before game time for one hour. Visitors hit 1 hour and 35 minutes before game time for 45 minutes. The teams may not hit before every game.

What is the policy on bottles, cans and outside beverages?

No bottles, cans or outside beverages (including water/ice) may be brought into Safeco Field. Exceptions are made for guests with medical needs, baby bottles and unopened, soft-sided, single-serve containers (such as small milk cartons, juice boxes, etc.). Guests may bring in empty plastic bottles and fill them at any of the 66 drinking fountains located throughout the ballpark.

How expensive is a child ticket?

Children, two years of age and under, do not require a ticket to attend a game, provided they sit on the lap of an accompanying adult. Once a child turns three, they will need their own ticket to enter the ballpark.

What time does the Safeco Gates open?

All gates open two hours prior to game time with the exception of the Center Field Gate and The 'Pen Gate. The Center Field Gate and The 'Pen Gate open 2½ hours prior to game time for the first 1,000 fans for access to The 'Pen presented by **ROOT SPORTS™**. Gate times may vary for special events such as Opening Day, special promotions and the Postseason.

How many people do you need in order to receive a group discount?

Groups of 20 or more are eligible to receive discounted ticket prices. Suites and pre-game picnic areas are also available if you are looking for a hospitality space. For more information, give us a call at 206-346-4001 or visit Mariners.com/Groups.

How does parking and transportation work?

Parking is available at the Safeco Field Garage and numerous surrounding locations near the ballpark. For more information on parking and transportation options, visit Mariners.com/Parking, call 206-346-4001 or stop by a Guest Service Center to pick up a brochure. To purchase parking in the Safeco Field Parking Garage, visit Mariners.com/Parking.

